

INFORMATION LEAFLET

FOR PARENTS AND CARERS OF CHILDREN PLACED IN WOODLANDS



Introduction

Your child has arrived in Woodlands Juvenile Justice Centre. Your child will receive a full induction to help them settle quickly into the Centre and to get into the daily routine. This leaflet will help you understand what will happen next.

At Woodlands we believe families and carers have a vital role and we will be encouraging and supporting you to work alongside us to help your child while they are here and to prepare for their discharge back into the community at the allocated time.

Where will my child be living?

Your child will be placed in an accommodation unit designated for either females or males. There are 6 units in total, each containing eight bedrooms. Your child's bedroom is private and they will not be required to share it.

Who will be looking after them?

All children are allocated a dedicated Key Worker for the duration of their stay in Woodlands. Key Workers have responsibility for identifying any particular needs that are to be addressed during custody and to assist your child and you in preparing for their discharge.



WOODLANDS JUVENILE JUSTICE CENTRE

1 Mosswood Close
Mosswood Avenue
Rathgael Road
Bangor
Co. Down
BT19 1TA

Tel: 028 9185 4600

www.justice-ni.gov.uk/youth-justice

Names of Staff

House Unit:

Residential Manager:

Case Manager:

Key Worker:

Family Services:



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The name and contact number of the Key Worker allocated to your child are listed in this leaflet, as are those of other key staff. If you have concerns about any matter regarding your child please speak with the Key Worker or a Manager.

Maintaining contact with your child

This is really important and we encourage you to do this. You will be able to speak with your child by telephone on a regular basis. We will provide you with a list of important telephone numbers to call into the Centre.

You can arrange a family visit by calling the Centre using the number provided and you will be allocated a visit period **between 3.45 and 4.30pm Monday to Friday** or at weekends at the following times:

11.30am – 12.15pm
2.00pm – 2.45pm
3.00pm – 3.45pm

Please bring photographic identification for all adult visitors. Also, the only items you may give to staff for your child are money and clothes. On contacting the Centre to arrange your visit you will be advised of the Woodlands visiting policy.

About your child's health and well-being

On arrival, a healthcare assessment will be conducted by the Centre Nurse and followed by a review from the General Practitioner during their weekly clinic. This is to identify and manage any health issues whilst in the Centre. If you have any specific concerns or information about your child's health and well-being that we need to be aware of please raise them with the Nurse or the dedicated Key Worker as soon as possible after admission – particularly if they require prescribed medication or have a diagnosed medical condition, mental health issue or disability.

If necessary, the General Practitioner will arrange for medication to be prescribed. If there are any concerns about your child's health whilst they are residing in the Centre and if any treatment or intervention is required, you will be kept informed.

Children will be provided with all meals and will be given good opportunity to exercise and to maintain their optimum level of fitness. If they are a non-prescribed drug-user they may need to be placed on a detox programme. This will be under the direction of the General Practitioner and managed by the Healthcare team.

Can my child in smoke Woodlands?

No one is permitted to smoke in the Centre at any time. If your child is a smoker and is having difficulty coping without smoking, they can speak with a Nurse – help is available.

Being treated with respect

Children and visitors will be treated with respect by staff at all times. The Woodlands environment will be kept free from personal harm and threat of bullying and intimidation by other children. We request that you treat our staff with respect at all times.

Your child will be asked to share with their designated Nurse or Key Worker any personal, safety or hygiene issues they may have regarding their race, religion, age, sexual orientation and gender.

The Woodlands Pastoral Care team will be available if you or your child wishes to discuss matters of personal religion.

The Woodlands Regime

There will be a range of programmes running daily which your child will be expected to engage in such as going to school, learning new vocational skills and undertaking life-skills programmes. Your child's Key Worker will keep you informed on the range of opportunities available and on your child's progress.