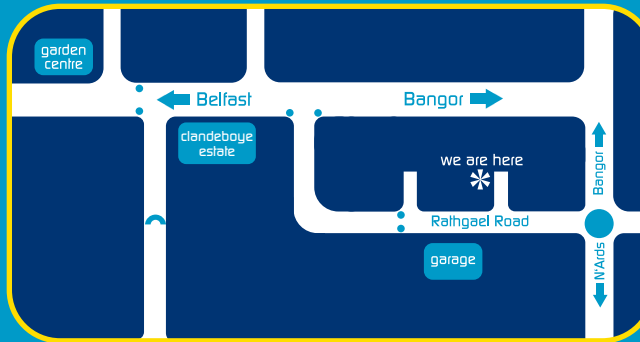


Complaints

If you are unhappy about any aspect of your visit please ask to speak to the Duty Manager.

A copy of the Centre's complaints policy is available on request.

Where are we?



Woodlands Juvenile Justice Centre
1 Mosswood Close, Mosswood Avenue,
Rathgael Road, Bangor, BT19 1TA

Tel: 028 9185 4600
Fax: 028 9185 4854
E-mail: jjc@yjani.gov.uk



www.youthjusticeagencyni.gov.uk

Woodlands Juvenile Justice Centre

Information for Professional Visitors




Youth Justice Agency
Custodial Services
Woodlands



Visiting times

Professional visiting times are:

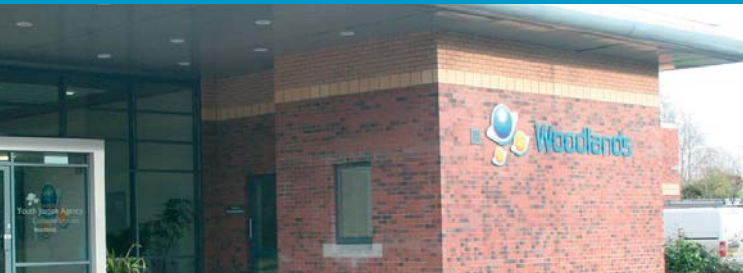
Monday – Friday

1:15pm – 1:45pm

3:30pm – 4:30pm

Weekends and holidays by arrangement.

Times are set so as not to interrupt a young person's education. Visits outside these times can be arranged in exceptional circumstances.



Booking a visit

To book a visit with young people or staff, please ring reception:

Tel: 028 9185 4600

Alternatively contact individual units:

Unit 1 Tel: 028 9185 4701

Unit 2 Tel: 028 9185 4702

Unit 3 Tel: 028 9185 4703

Unit 4 Tel: 028 9185 4704

Unit 5 Tel: 028 9185 4705

Unit 6 Tel: 028 9185 4706

About your visit

On arrival please report to reception.

You will be provided with a locker to store any prohibited items (list on display in reception and available on request).

Briefcases etc. will be searched before being permitted into the secure area.

Centre staff will escort you to the visiting area where you will be allocated a room.



**** Please note that all visiting rooms are equipped with CCTV ****