

We value your comments

Our commitment

We aim to provide a high quality service to all our patients and families. In most instances we succeed, but sometimes things can go wrong. If you are in any way unhappy with the service received from us, we would like to hear from you immediately.

Who do I complain to?

Someone close to the cause of your complaint such as one of the members of the multidisciplinary team in the Clinic. They will try to sort out your problem on the spot. If you prefer to complain to someone who is not involved in your immediate care, you can complain to;

Corporate Complaints Officer

Trust Headquarters
Craigavon Area Hospital
68 Lurgan Road
Portadown BT63 5QQ
Tel: 028 3861 4150

Email: complaints@southerntrust.hscni.net

Contact Details

Craigavon and Banbridge Child & Family Clinic

Bocombra Lodge
2 Old Lurgan Road
Portadown
BT63 5SG

Tel: 028 3839 2112

Fax: 028 3836 1968

Newry and Mourne Child & Family Clinic

Needham House
Kiln Street
Newry
BT35 8EQ

Tel: 028 3083 5400

Fax: 028 3082 5568

Armagh and Dungannon Child & Family Clinic

South Tyrone Hospital D Floor
Carland Road
Dungannon
BT71 4AU

Tel: 028 8771 3494

Fax: 028 8771 3493

If you are a smart phone user you can scan the QR Code for more information on the CAMHS Service or log on to:

www.younghealthymindsni.co.uk



HSC Southern Health
and Social Care Trust
Quality Care-for you, with you



Child and Adolescent
Mental Health Services

Tier 3 CAMHS

Child and Family
Clinics
Information for Referrers

Who are we?

Child and Family Clinics provide local community mental health services to children and adolescents up to the age of 18yrs who live in the three localities of the Southern Health & Social Care Trust, Armagh & Dungannon, Newry & Mourne and Craigavon & Banbridge.

Child and Family Clinics comprise of a multidisciplinary team of Child & Adolescent Psychiatrists, Clinical Psychologists, Nurse Specialists, Family Therapists, Social Workers and Mental Health Practitioners.

What do we do?

We offer a range of therapeutic services including;

- Individual Therapy
- Family Therapy
- Group Therapies
- Medication
- Consultation
- Hospital Liaison - in hours and out of hours

Children and adolescents are usually seen at least initially with their parent/carers, but older adolescents may be offered initial individual appointments.

We do not provide a service for children and young people with a learning disability as this may be accessed through your local Learning Disability Team.

Types of Referral

- Depressive Disorders
- Anxiety Difficulties
- Psychotic Disorders
- Eating Disorders or Difficulties
- Behavioural and Emotional Difficulties
- Fears and Phobias
- Parenting or Family Relationship Difficulties
- Trauma and Loss issues
- Attention and Activity Disorders
- Mental Health difficulties

How can a referral be made?

Referrals should be made by letter from one of the following professionals.

- General Practitioner or Family Doctor
- Social Worker
- Education Psychologist
- Paediatrician
- Primary Mental Health Workers
- Hospital Doctor or Nurse (Including out of hours)

In all cases there will be contact with the referring agent as well as the General Practitioner.

Self referrals are not normally accepted. For further information contact the secretary or team member at your local clinic.

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